



brief for traveline staff

Sept. 2009

PLUSBUS is a **discount price** bus pass for **unlimited bus travel** around the origin &/or destination town of a rail journey. **PLUSBUS** is available to 270 towns & cities in Britain. **PLUSBUS** day ticket prices start at £1.50 a day, with most tickets priced between £2 & £3. Railcard holders **get one-third off** the price of **PLUSBUS** day tickets. **Season tickets for commuters are now available** for most destinations.

PLUSBUS is usually bought at the same time as the rail ticket. It can also be bought separately by a rail customer who already has a valid train ticket (e.g. bought online). **PLUSBUS** can be bought at all rail station ticket offices, by 'phone: **08457 000 125** from some self-service ticket vending machines at stations and online from: **www.thetrainline.com**



A **PLUSBUS** ticket can **not** be issued if both the origin and destination stations **of the rail journey** are located wholly within the same town or city.

Benefits of **PLUSBUS**

- **save time..... buy tickets together** for the complete train & bus journey
- **great value..... exclusive, discount price** bus travel
- **save money..... Railcard holders get one-third off** day tickets
- **go anywhere..... unlimited bus travel** around the whole urban area of town
- **it's more flexible..** travel on **most or all operators bus services.**

PLUSBUS can be issued with all "advance"& "walk-up" train fares, as follows:

- **Single ticket**
- **Day Return ticket**
- **Period Return ticket.** The return journey date must be specified at time of purchase.
- **Season tickets** are available to most towns' and cities, for fixed periods (to match the most popular rail season tickets sold): **7-days, 1-month; 3-months** and a **year**.

A **PLUSBUS** ticket

- Usually the customer will be issued with train tickets and a separate **PLUSBUS** ticket.
- The origin, &/or destination station on the ticket will always be followed by: **"+BUS"**
- The 'Ticket Type' in most cases will be: **"PLUSBUS DAY"**



Discounts available

- **Railcard holders get one-third off** the adult **PLUSBUS** day ticket price. Available with Disabled Persons Railcard, Family & Friends Railcard, Forces Railcard, Network Railcard, Senior Railcard and 16-25 Railcard.
- **Children pay half the adult fare** to the nearest 5pence (above) for **PLUSBUS** day tickets, in some cases there are also child discounts for season tickets.

Refunds & Conditions

Normal National Rail refund conditions & terms apply. Refunds are only available at the issuing ticket office.

For **PLUSBUS** information

To check ticket prices, participating bus operators & to view travel zone maps, visit:

www.plusbus.info



Customers with enquires should email:

feedback@plusbus.info

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Valid from September 2009, until further notice.
Management contact (not to be given to the public): jonradley@journeysolutions.com